JUNTA RURAL DE AGUA Y SANEAMIENTO DE ANAHUAC

PROGRAMA DE INDICADORES DE GESTION DE ORGANISMOS OPERADORES

Ejercicio Fiscal 2022

Variables	Enero	Febrero	Marzo	Abril	Mayo	Junio	Julio	Agosto	Septiembre	Octubre	Noviembre	Diciembre	Total	Presupuesto Anual	Presupuesto Acumulado del Periodo	Diferencia	Ejer & Ppto
Resultados de Gestion																	
1. Ingresos (A+B)	**696,287.24**	**645,169.50**	**1,074,435.69**	**736,028.44**	**1,156,588.11**	**1,236,066.55**	**906,969.63**	**922,820.92**	**922,982.18**	**791,827.53**	**740,479.84**	**1,328,239.29**	**10,600,222.91**	**8,422,217.00**	**9,356,072.48**	**1,244,150.43**	**13%**
A) Ingresos propios netos (a+b+c)	695,143.74	644,299.75	1,066,607.86	680,523.40	1,086,157.60	1,168,111.89	906,760.29	922,667.53	922,728.07	789,937.91	736,820.00	1,327,905.37	10,582,016.77	8,392,070.00	9,325,925.48	1,256,091.29	13%
a) Ingresos propios (i+ii)	695,143.74	644,299.75	1,066,607.86	680,523.40	1,086,157.60	1,168,111.89	906,760.29	922,667.53	922,728.07	789,937.91	736,820.20	1,327,905.37	10,582,016.77	9,325,925.48	9,325,925.48	1,256,091.29	13%
i) ingresos por agua, alcantarillado y	654,571.12	613,843.36	676,702.08	638,422.34	1,008,759.56	1,119,214.72	864,120.90	890,685.50	889,790.45	768,939.04	704,644.42	1,298,775.58	10,128,469.07	8,392,070.00	8,392,070.00	1,736,399.07	21%
ii) resto de los ingresos propios	40,572.62	30,456.39	26,123.78	41,695.66	76,137.74	48,698.03	42,639.39	31,982.03	32,937.62	20,998.87	32,175.78	29,129.79	453,547.70	933,855.48	933,855.48	- 480,307.78	-51%
b) Descuento social	90,422.89	88,312.35	89,746.18	99,784.00	101,816.08	104,406.81	101,548.87	105,124.60	100,827.64	101,465.08	99,009.00	101,011.52	1,183,475.02		-	1,183,475.02	#¡DIV/0!
c) Bonificaciones	8,807.32	5,176.80	1,906.62	5,315.00	2,417.66	20,581.28	2,790.37	3,994.67	887.35	7,752.81	3,343.91	11,955.25	74,929.04		-	74,929.04	#¡DIV/0!
c) Ajustes	136,167.96	221,943.00	235,489.95	77,233.00	162,706.38	81,277.23	55,505.04	70,430.51	67,954.66	65,510.14	43,268.33	89,452.65	1,306,938.85		-	1,306,938.85	
B) Ingresos indirectos	1,143.50	869.75	7,827.83	405.40	1,260.30	199.14	209.34	153.39	254.11	1,889.62	3,659.84	333.92	18,206.14	30,147.00	30,147.00	- 11,940.86	**-40%**
C) Tranferencias y asignaciones			363,782.00											466,141.04			
2. Egresos (A+B+C)	**813,771.51**	**971,229.14**	**1,123,259.15**	**961,183.36**	**789,038.11**	**1,033,813.05**	**1,024,625.55**	**955,824.72**	**899,001.98**	**1,097,084.47**	**971,818.12**	**1,004,338.14**	**11,644,987.30**	**6,666,522.91**	**8,365,941.91**	**3,279,045.39**	39%
A) Costos y gastos de Operación (a+b+c+d)	**813,771.51**	**971,229.14**	**1,123,259.15**	**961,183.36**	**789,038.11**	**1,033,813.05**	**1,024,625.55**	**955,824.72**	**899,001.98**	**1,097,084.47**	**971,818.12**	**1,004,338.14**	**11,644,987.30**	**6,666,522.91**	**8,365,941.91**	**3,279,045.39**	39%
a) Servicios personales	234,585.17	383,059.15	345,839.56	355,100.82	244,686.33	374,950.95	328,729.60	362,463.87	258,037.96	229,568.89	403,651.91	293,712.14	3,814,386.35	3,311,522.91	3,311,522.91	502,863.44	15%
b) Materiales y suministros	80,284.72	86,123.05	183,797.85	108,769.54	66,521.94	111,428.97	75,259.43	109,709.31	121,355.65	84,951.48	128,974.75	43,189.08	1,200,365.77	933,000.00	933,000.00	267,365.77	29%
c) Servicios Generales (i+ii+iii)	371,739.14	372,985.24	465,219.65	368,910.91	349,427.75	407,721.56	483,677.54	345,127.94	381,083.99	413,545.39	301,595.29	529,840.75	4,790,875.15	2,422,000.00	4,121,419.00	669,456.15	16%
i) Energía eléctrica (operación)	196,479.00	173,274.00	186,379.00	177,213.00	174,393.00	208,618.00	211,933.00	235,688.00	247,036.00	184,838.00	143,494.00	128,057.00	2,267,402.00	2,422,000.00	2,422,000.00	- 154,598.00	
ii) Aportaciones y Derechos (5% JC/	34,757.19	32,214.99	36,447.48	34,005.90	54,244.87	58,395.59	45,187.17	46,134.38	46,136.40	39,496.87	37,659.23	66,394.77	531,074.84		-	531,074.84	#¡DIV/0!
iii) DFEA Pagados	77,504.83			83,126.26			82,170.06						242,801.15		-		
iv) Servicios Generales	48,097.66	167,496.25	242,393.17	157,692.01	120,789.88	140,707.97	144,387.31	63,305.56	87,911.59	189,210.52	120,442.06	335,388.98	1,817,822.96		-	1,817,822.96	
d) Otros gastos y perdidas extraordinarias([	127,162.48	129,061.70	128,402.09	128,402.09	128,402.09	139,711.57	136,958.98	138,523.60	138,524.38	369,018.71	137,596.17	137,596.17	1,839,360.03		-	1,839,360.03	**5%**
*** NO REPETIR LAS BONIFICACIONES, DESCUENTOS Y AJUSTES EN LOS GASTOS OPERATIVOS.**								0.00	0.00				-		-		
Resultado del Ejercicio	**-117,484.27**	**-326,059.64**	**-48,823.46**	**-225,154.92**	**367,550.00**	**202,253.50**	**-117,655.92**	**-33,003.80**	**23,980.20**	**-305,256.94**	**-231,338.28**	**323,901.15**	**- 1,044,764.39**	**1,755,694.09**	**990,130.57**	**- 2,034,894.96**	-206%
B) Creditos	0.00												-		-	-	#¡DIV/0!
C) Inversiones propias	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	-	-		-	-	#¡DIV/0!
Deficit	**-117,484.27**	**-326,059.64**	**-48,823.46**	**-225,154.92**	**367,550.00**	**202,253.50**	**-117,655.92**	**-33,003.80**	**23,980.20**	**-305,256.94**	**-231,338.28**	**323,901.15**	**- 1,044,764.39**		**990,130.57**	**- 2,034,894.96**	**0%**
D) Inversiones de Gobierno													-	-	-	-	0%
Cuentas de Balance									0.00								
Saldo En Bancos	2,213,386.03	1,525,672.18	1,271,168.07	509,540.44	581,175.02	673,458.02	416,474.47	556,464.40	580,697.46	503,190.69	296,354.77	693,947.50					
Cuenta Corriente	2,213,386.03	1,525,672.18	1,271,168.07	509,540.44	581,175.02	673,458.02	416,474.47	556,464.40	580,697.46	503,190.69	296,354.77	693,947.50					
Activo Circulante	2,744,329.72	2,168,580.78	1,814,209.95	1,185,737.93	1,258,326.49	1,397,764.85	1,197,435.58	1,317,742.26	1,436,402.46	1,315,131.31	1,046,521.62	1,479,480.07					
Activo Total	26,755,173.16	26,255,354.33	26,147,562.06	25,889,420.72	26,143,961.66	26,374,805.69	26,328,349.84	26,310,132.97	26,290,269.62	26,031,368.88	25,625,163.02	26,222,249.45					
Pasivo Circulante	644,301.12	470,541.52	411,572.71	434,090.50	391,511.31	487,086.92	476,116.93	490,904.10	447,060.53	493,416.30	318,548.72	591,734.00					
Pasivo Total	26,755,173.16	26,255,354.33	26,147,562.06	25,889,420.72	26,143,961.66	26,374,805.69	26,328,349.84	26,310,132.97	26,290,269.92	26,031,368.88	25,625,163.02	26,222,249.45					
Energía Eléctrica de Operación en KW (A+B+C)	**84,079.00**	**69,189.00**	**78,941.00**	**72,851.00**	**69,753.00**	**84,369.00**	**83,441.00**	**93,023.00**	**90,346.00**	**70,276.00**	**55,710.00**	**48,464.00**	**-**	**-**			
A) Agua potable	81,393.00	66,942.00	76,240.00	69,885.00	65,298.00	79,130.00	76,418.00	81,466.00	83,308.00	67,185.00	53,797.00	47,225.00					
B) Alcantarillado	2,686.00	2,247.00	2,701.00	2,966.00	4,455.00	5,239.00	7,023.00	11,557.00	7,038.00	3,091.00	1,913.00	1,239.00					
Desglose Consumo Eléctrico $ (Pesos)	**196,479.00**	**173,274.00**	**186,379.00**	**177,213.00**	**174,393.00**	**208,618.00**	**211,933.00**	**235,688.00**	**247,036.00**	**184,838.00**	**152,299.00**	**128,057.00**					
A) Agua potable	185,580.00	162,388.00	178,578.00	171,383.00	158,928.00	190,886.00	188,734.00	195,171.00	221,131.00	174,425.00	143,494.00	123,781.00					
B) Alcantarillado	10,899.00	10,886.00	7,801.00	5,830.00	15,465.00	17,732.00	23,199.00	40,517.00	25,905.00	10,413.00	8,805.00	4,276.00					
Agua Potable																	
Volumen de agua producida en m^3	**99,278.00**	**97,566.00**	**99,666.00**	**97,164.00**	**98,880.00**	**100,345.00**	**101,185.00**	**98,510.00**	**100,776.00**	**100,218.00**	**100,190.00**	**100,930**	**1,194,708.00**				
Pozo Profundo	99,278.00	97,566.00	99,666.00	97,164.00	98,880.00	100,345.00	101,185.00	98,510.00	100,776.00	100,218.00	100,190.00	100,930.00					
Volumen de agua facturada en m3 (A+B+C+D+E)	**60,154.00**	**56,319.00**	**63,256.00**	**64,500.00**	**67,648.00**	**60,903.00**	**66,374.00**	**60,295.00**	**61,173.00**	**58,260.00**	**56,833.00**	**58,140.00**	**733,855.00**				
A) Doméstico	55,745.00	52,064.00	58,676.00	59,163.00	62,054.00	56,713.00	61,911.00	56,012.00	55,079.00	54,437.00	53,163.00	53,912.00	678,929.00				
B) Comercial	2,031.00	1,964.00	2,477.00	2,471.00	2,212.00	1,847.00	2,193.00	2,109.00	1,979.00	2,085.00	1,754.00	2,106.00	25,228.00				
C) Escolar	350.00	306.00	344.00	193.00	345.00	342.00	397.00	258.00	700.00	494.00	598.00	490.00	4,817.00				
D) Publico	2,028.00	1,985.00	1,759.00	2,673.00	3,037.00	2,001.00	1,873.00	1,916.00	3,415.00	1,244.00	1,318.00	1,632.00	24,881.00				
Volumen de agua cobrado en m3 (A+B)	**58,147.60**	**53,556.10**	**60,763.40**	**60,840.00**	**63,841.20**	**60,089.70**	**63,520.60**	**57,252.50**	**58,459.70**	**56,809.00**	**53,960.70**	**55,901.00**	**703,141.50**				
A) A Tiempo	54,138.60	50,687.10	56,930.40	58,050.00	60,883.20	54,812.70	59,736.60	54,265.50	55,055.70	52,434.00	51,149.70	52,326.00					
B) Con Rezago	4,009.00	2,869.00	3,833.00	2,790.00	2,958.00	5,277.00	3,784.00	2,987.00	3,404.00	4,375.00	2,811.00	3,575.00					
Agua Tratada (lagunas de oxidación, PTAR, etc)																	
Volumen de agua tratado en m3 (entra a planta)	**74,458.50**	**73,174.50**	**74,749.50**	**72,873.00**	**74,160.00**	**75,258.75**	**75,888.75**	**73,882.50**	**75,582.00**	**75,163.50**	**75,142.50**	**75,697.50**					
Volumen de agua producido en m3 (sale de plar	**74,458.50**	**73,174.50**	**74,749.50**	**72,873.00**	**74,160.00**	**75,258.75**	**75,888.75**	**73,882.50**	**75,582.00**	**75,163.50**	**75,142.50**	**75,697.50**					
Comercial																	
Facturación de Agua, Alcant. y Saneamiento en $ (A+B+	**828,175.52**	**763,423.46**	**869,803.53**	**903,162.07**	**959,506.57**	**862,966.85**	**918,422.46**	**858,575.81**	**839,093.77**	**807,001.92**	**806,267.37**	**835,490.52**	**10,251,889.85**				
A) Doméstico	740,393.93	676,511.60	776,639.53	790,892.42	842,161.37	766,911.71	802,357.92	762,925.01	753,450.93	723,620.00	724,761.60	743,344.88					
B) Comercial	41,738.07	40,817.29	51,794.88	51,892.60	46,459.01	37,838.88	44,791.80	43,828.21	41,055.26	44,582.00	37,496.01	44,134.43					
C) Industrial						17,282.41	25,171.38	15,515.04	8,255.58	10,855.85	13,501.04	9,600.94					
D) Escolar	1,950.77	3,014.62	2,919.73	1,333.07	2,871.57	3,145.28	4,285.89	2,321.25	8,465.15	5,550.00	7,194.02	5,945.95					
E) Público	44,092.75	43,079.95	38,449.39	59,043.98	68,014.62	37,788.57	41,815.47	33,986.30	27,866.85	22,394.07	23,314.70	32,464.32					
Cobrado de Agua, Alcant. y Saneamiento en $ (A+B+C+[	**694,801.38**	**644,299.75**	**702,826.98**	**680,118.16**	**1,084,897.30**	**1,167,911.75**	**906,760.29**	**922,667.53**	**922,728.07**	**789,937.91**	**736,820.20**	**1,327,905.37**	**10,581,674.69**				
A) Doméstico	607,323.50	575,211.80	621,311.35	588,875.17	988,864.64	1,053,682.09	822,367.07	820,832.29	835,693.47	718,221.11	669,684.23	1,259,157.67					
B) Comercial	32,737.25	26,154.11	39,560.85	54,500.40	39,738.28	44,483.77	32,574.62	37,016.73	40,312.87	34,328.62	35,139.55	31,442.45					

C) Industrial			0.00				17,174.06	25,011.80	15,409.44	8,193.59	10,781.78	13,410.26						
D) Escolar	129.38	126.00	126.00	127.40	127.36	63.81	63.75	260.36	129.86	258.10	227.17	1,314.77						
E) Público	54,611.25	42,807.84	41,828.78	36,615.19	56,167.02	69,682.08	34,580.79	39,546.35	31,182.43	28,936.49	20,987.47	22,580.22						
Padrón de usuarios																		
Total de conexiones de agua Activas (A+B)	**4,095.00**	**4,113.00**	**4,120.00**	**4,128.00**	**4,139.00**	**4,143.00**	**4,155.00**	**4,164.00**	**4,164.00**	**4,163.00**	**4,167.00**	**4,175**						
A) Conexiones de servicio medido (a+b+c+d+e)	**4,095.00**	**4,113.00**	**4,120.00**	**4,128.00**	**4,139.00**	**4,143.00**	**4,155.00**	**4,164.00**	**4,164.00**	**4,163.00**	**4,167.00**	**4,175**						
a) Doméstico	3,934.00	3,952.00	3,959.00	3,970.00	3,982.00	3,986.00	3,999.00	4,006.00	4,006.00	4,008.00	4,012.00	4,020						
b) Comercial	102.00	102.00	102.00	100.00	99.00	99.00	98.00	98.00	98.00	99.00	99.00	99						
c) Industrial								2.00	2.00	2.00	2.00	2						
d) Escolar	21.00	21.00	21.00	21.00	21.00	21.00	21.00	21.00	21.00	21.00	21.00	21						
e) Público	38.00	38.00	38.00	37.00	37.00	37.00	37.00	37.00	37.00	33.00	33.00	33						
B) Conexiones de cuota fija (a+b+c+d+e)	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**	**0.00**						
Total de descargas de alcantarillado	**3,907.00**	**3,918.00**	**3,925.00**	**3,931.00**	**3,937.00**	**3,948.00**	**3,957.00**	**3,959.00**	**3,969.00**	**3,974.00**	**3,975.00**	**3,982**						
Cobertura de Alcantarillado	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**0.95**	**97%**						
Analítico del Rezago																		
Monto del Rezago (A+B+C)	**3,859,153.90**	**3,459,562.00**	**3,291,531.33**	**3,198,631.21**	**3,339,020.97**	**12,144,256.30**	**3,141,182.60**	**3,333,946.43**	**3,244,731.63**	**3,320,210.46**	**3,424,808.75**	**3,044,844.18**						
A) Rezago cobrable (a+b+c)	**2,579,244.09**	**2,177,359.59**	**2,026,482.03**	**1,929,698.04**	**2,066,661.28**	**1,871,918.27**	**1,864,156.05**	**2,049,507.18**	**1,959,408.51**	**2,027,864.10**	**2,125,772.54**	**2,009,284.48**	-	-	-	-	-	
a) Doméstico	2,490,380.68	2,079,976.49	1,932,990.34	1,842,712.95	1,981,246.51	1,788,208.23	1,780,610.72	1,956,465.07	1,867,801.00	1,932,072.15	2,018,919.16	1,901,071.38	-	-	-	-	-	
b) Comercial	88,863.41	97,383.10	93,491.69	86,985.09	85,414.77	83,710.04	83,545.33	93,042.11	91,607.51	95,791.95	106,853.38	108,213.10						
c) Industrial																		
B) Escolar	995,332.64	997,158.41	1,000,047.28	1,002,839.98	1,004,045.50	10,006,853.38	1,009,805.53	1,013,961.57	1,016,152.19	1,024,350.11	1,029,702.67	1,035,559.70						
C) Público	284,577.17	285,044.00	265,002.02	266,093.19	268,314.19	265,484.65	267,221.02	270,477.68	269,170.93	267,996.25	269,333.54							
No. De tomas con rezago:	**973.00**	**1,449.00**	**1,247.00**	**994.00**	**1,248.00**	**1,092.00**	**1,073.00**	**1,348.00**	**1,133.00**	**1,136.00**	**1,303.00**	**1,098**						
2 meses	583.00	814.00	789.00	575.00	784.00	695.00	676.00	873.00	683.00	667.00	820.00	621						
4 meses	151.00	179.00	151.00	123.00	150.00	116.00	124.00	191.00	184.00	209.00	216.00	197						
8 meses	179.00	199.00	67.00	72.00	95.00	83.00	73.00	79.00	67.00	52.00	61.00	84						
1 año	60.00	257.00	240.00	224.00	219.00	198.00	200.00	205.00	199.00	208.00	206.00	196						
Coberturas de servicios																		
Coberturas de servicios	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	0.91	91%						
No. habitantes según censo de INEGI	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00						
No. de habitantes con servicio de agua potable	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00	10,176.00						
No. de habitantes con servicio de alcantarillado	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00	8,954.00						
No. de usuarios con pagos a tiempo	2,753.00	2,753.00	2,744.00	2,671.00	2,705.00	2,816.00	2,709.00	2,730.00	2,676.00	2,839.00	2,679.00	2,815						
No. de usuarios con descuento social	1,234.00	1,234.00	1,319.00	1,348.00	1,354.00	1,354.00	1,394.00	1,398.00	1,410.00	1,416.00	1,424.00	1,405						
Presion minima de suministro en la red (mca)	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50						
Presión media de suministro en la red (mca)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00						
Presion maxima de suministro en la red (mca)	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00						
Longitud total de tubería de distribución (km)	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km	57 Km						
Longitud total de Alcantarillado (km)	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km	30 Km						
No. de micromedidores funcionando	3,030.00	3,085.00	3,120.00	3,125.00	3,132.00	3,140.00	3,145.00	3,150.00	3,155.00	3,160.00	3,170.00	3,175						
No. de macromedidores funcionando	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00						
No. de macromedidores calibrados	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00						
No. Fuentes de abastecimiento	**2.00**	**2.00**	**2.00**	**2.00**	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**	**3**						
Pozos profundos	2.00	2.00	2.00	2.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00						
Presas	0.00	0.00																
Galerias filtrantes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Manantiales	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Otros	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
No. Fuentes de abastecimiento Activas	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00						
No. De Tanques de Almacenamiento	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00						
Volumen de Almacenamiento de los Tanques m^3	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00	2,200.00						
Recursos humanos	17.00	17.00	16.00	17.00														
A) Empleados Activos (a+b+c)	**16.00**	**16.00**	**15.00**	**16.00**	**16.00**	**16.00**	**16.00**	**16.00**	**16.00**	**17.00**	**17.00**	**14**						
a) Administración Confianza	7.00	7.00	6.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00	7.00						
c) Operación Confianza	9.00	9.00	9.00	9.00	9.00	9.00	9.00	9.00	9.00	10.00	10.00	10.00						
B) Pensionados y jubilados Confianza	1.00	1.00	0.00	0.00	0.00	0.00												
Sistemas de Información de Usuarios																		
No. de empleados dedicados al control de fugas	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6						
No. de fugas detectadas	65.00	59.00	71.00	82.00	76.00	83.00	85.00	76.00	79.00	65.00	85.00	89						
No. de fugas reparadas	65.00	59.00	71.00	82.00	76.00	83.00	85.00	76.00	79.00	65.00	85.00	89						
No. de usuarios abastecidos con pipas	51.00	0.00	87.00	75.00	164.00	175.00	106.00	136.00	17.00	69.00	64.00	40						
No. de quejas recibidas	98.00	120.00	123.00	145.00	128.00	115.00	111.00	112.00	145.00	122.00	110.00	104						
No. de quejas atendidas	98.00	120.00	123.00	145.00	128.00	115.00	111.00	112.00	145.00	122.00	110.00	104						
No de tomas con servicio continuo	4,095.00	4,113.00	4,120.00	4,128.00	4,139.00	4,143.00	4,155.00	4,164.00	4,164.00	4,163.00	4,167.00	4,175						
No. de tomas con servicio menor de 12 hrs																		

LIC. ARTURO GAYTAN ORNELAS
ENCARGADO DE DESPACHO

ING.JORGE ARTURO PRIETO ACOSTA
DIRECTOR FINANCIERO